



South Lytchett Manor Caravan and Camping Park Ltd
Dorchester Road, Lytchett Minster, Poole, Dorset BH16 6JB. Telephone: 01202 622577.
Web: www.southlytchettmanor.co.uk. Email: info@southlytchettmanor.co.uk.

Park Rules

South Lytchett Caravan and Camping Park Ltd

Health and Safety

We take the wellbeing and safety of our guests very seriously and we ask that you comply with the following:

- The speed limit on the park is 5 mph.
- All vehicles must conform to the Road Traffic Act and have current tax, MOT and insurance.
- Guests are not allowed to bring lorries or other commercial vehicles on to the park. This includes towing vehicles.
- Car, caravans and awnings must be contained within the pitch reserved, any units not adhering to our strict fire safety spacing rule will be asked to re-position the unit.
- Please make yourself aware of the nearest fire point.
- The park is responsible for electrical system up to the socket on the hook-up point at the pitch.
- It is the responsibility of the camper to ensure that the plug, cable and associated sockets used to connect between the hook-up point and the camper's unit is safe. The park will not accept any responsibility for any accident or loss arising from the use of unsuitable or unsafe electrical equipment connected to the parks hook up point.
- All cars and caravans, awnings, tents, etc which are placed in the vicinity of trees are at the sole risk of the owner, and the management cannot accept responsibility for damage caused by falling trees or parts there from.
- The management will not be held responsible for damage to client's property by fire, theft or injury to persons whilst on site.
- It is the responsibility of the camper to ensure gas appliances are safe and regularly maintained.
- No cycling after dusk.
- Children must be under the supervision of their parent/guardian on all areas of the park at all times. The pond area is strictly out of bounds to all non-accompanied children.
- No access to the children's play area after dusk and before 8:30 am.
Our full Health and Safety Policy and Emergency Action Plan are available for inspection in Reception.
- Barbeques may be used provided they are raised above ground level.

The lighting of fires is strictly prohibited, anyone breaking this rule will be asked to leave the Park. Strictly no Log burners, Fire baskets or Chinese lanterns.

Dogs and other pets

If you bring your dog with you when you stay with us we ask that you:

- Keep the dog on a short lead on the park at all times.
- Use the designated off lead exercise area.
- Clean up after your dog and dispose of waste in black dustbins. Do not leave your dog unattended at any time.
- Certain breeds may not be accepted.
- We reserve the right to require that the owner remove their dog, or any other pet, from the Park if it is a nuisance or danger to other guests.

General

- Only breathable ground sheets are permitted on grassed areas.
- Maximum power loading on electrical outlets is sufficient for lightning, TV, fridge, microwave oven and shaver but NOT standard domestic kettles.
- Strictly no awning heaters.
- The use of generators is not permitted.
- Cars, caravans, boats must not be washed on site.
- Radio's, TV's etc. should be played at a volume that will not disturb others.
- All rubbish/re-cycling must be placed in the bins provided.
- Grey and chemical waste must be disposed of at the points provided and not allowed to enter the soakaways.
- Please, do not access any part of Lytchett Minster school grounds from any part of the Park including the pond and wooded area.
- It is regretted that no refunds can be given if guests depart prior to the end of the booked holiday.
- The information supplied will be stored on computer for administrative purposes. Under no circumstances will this information be provided to a third party. We may from time to time wish to send you news of special offers on our park, but this shall not be sent without guests consent.
- Quiet hours are from 10.30 pm until 8 am. Please respect your fellow guests and keep noise to an absolute minimum.

Pitches

- The size of your unit must be stipulated at the time of booking to ensure that the allocated pitch is large enough. Should you subsequently alter your requirements we cannot guarantee to provide an appropriately sized pitch.
- We are unable to guarantee a requested pitch, however we do our very best to accommodate your booking needs.
- Please advise us if you are likely to arrive later than 6.00 pm.
- All pitches must be vacated by 11 am on the day of your departure. You are requested not to arrive before 12 noon.
- Every endeavour will be made to allocate guests the pitch of their choice, however, it must be clearly understood that acceptance of a booking is not conditional on the allocation of a particular pitch.

Complaints

If you have a complaint about anything during your holiday please raise it with a member of our staff immediately and if you wish to pursue it following your departure please write to us within 28 days of your departure. However we do suggest that you try and complete a report about the complaint while you are on holiday.